



The following is a list of variants to the original cycle:
The latest update to the cycle is attached

Progressive no.	Variant	Date
1	Varied chassis number range	06/10/11



CAMPAIGN 5564 - Recall Campaign
Model: Fiat Ducato X2/50, all models
- Spare wheel lifting and support device

On a batch of Fiat Ducato vehicles, all models, whose chassis numbers range in the interval between 1000371 and 1789440, in some cases the spare wheel support device might break and the spare wheel might be lost, due to an incorrect operation of the same spare wheel support device.

Therefore, it is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by the attached registered letter (Annex 1) and the cycle described in the Attachment (Annex 2) is implemented to upgrade all vehicles.

Annexes

Turin, 07/2011

DRAFT OF R.R. LETTER

RECALL CAMPAIGN 5564

**Model: Fiat Ducato X2/50, all models
- Spare wheel lifting and support device**

Dear Customer,

We inform you that on some Fiat Ducato vehicles, including yours, the spare wheel support device mechanism might be damaged with resulting loss of the spare wheel, due to a possible incomplete lifting of the same spare wheel.

As this fault could affect safety, we would be grateful if you could have your vehicle checked by taking it back to the Dealer you bought it from or, if more convenient, to any other Fiat dealership, referencing to this letter.

The check and the possible intervention to prevent the occurrence of the fault should be made as soon as possible, free of charge for you.

For your convenience, you can book this intervention by phone, by directly contacting the Fiat Dealership you deem most convenient for you.

For any clarification or assistance, contact our toll-free number

If you have already sold or transferred your vehicle to someone else, we would be very grateful if you could provide us with the name and address of the new owner, using the enclosed stamped and pre-printed card, along with any information which could make our research of the possible owner or user easier.

We thank you for your kind cooperation and apologise for any inconvenience caused. In the meanwhile, we send you our most sincere regards.

Vehicle: Fiat Ducato

Chassis



CAMPAIGN

Recall Campaign

5564



COMPONENT:	Spare wheel lifting and support device			
PROBLEM:	New device implemented			
VERSION:	Ducato, all models (Cabs - Vans)			
CONCERNED VEHICLES:	All vehicles with chassis number listed in SIGI. (Chassis ranging between 1000371 and 1789440) vehicles assigned to you: consult your PC for the chassis numbers involved in the campaign.			
TECHNICAL CAUSE:	Production process			
RELEASE NO.:	0			
MATERIAL:	Description:	Part No.:	Q.ty:	
	(see table at the cycle end)			
SPECIAL TOOLS:	-			
EPLUS ORDER UPLOADING METHOD:	-			
REMUNERATION:	Cost:	Campaign:	Operation:	Time:
MANPOWER AND MATERIAL:	A01	5564	A	0.60
MISCELLANEOUS (MAIL, ETC.):	A10	5564	-	-
SOLUTION IN PRODUCTION:	The fitting of complying parts is guaranteed.			
NETWORK INTERVENTION IDENTIFICATION:	A spot of white paint on fuse box lid			
	Therefore, it is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered customers must be contacted by registered letter to upgrade all vehicles.			

OPERATING CYCLE

Depending on the version concerned, take the specific kit from the Spare Parts Dpt. (see Parts&Service availability), with the new spare wheel lifting and support device.

Each kit comprises the following elements:

- Complete hoist
- Wheel laying bracket
- Knob
- Bracket for reel securing to the body
- Pentagonal wrench extension
- Kit of fixing screws
- Instruction booklet

Note: for vehicles with alloy wheel rims, order the bracket separately (alloy rim guard) (see Parts&Service availability)

Arrange the vehicle on the lift and proceed as below described:

- Remove the previous wheel lifting and support device, with reference to Op. 7095A14 of the Service Manual.
- Take from the bag of the kit the 4 threaded rivets and use a suitably-sized riveter (L - Fig. 2) to place them in the four hexagonal holes on the crossmember (b - Fig. 2).

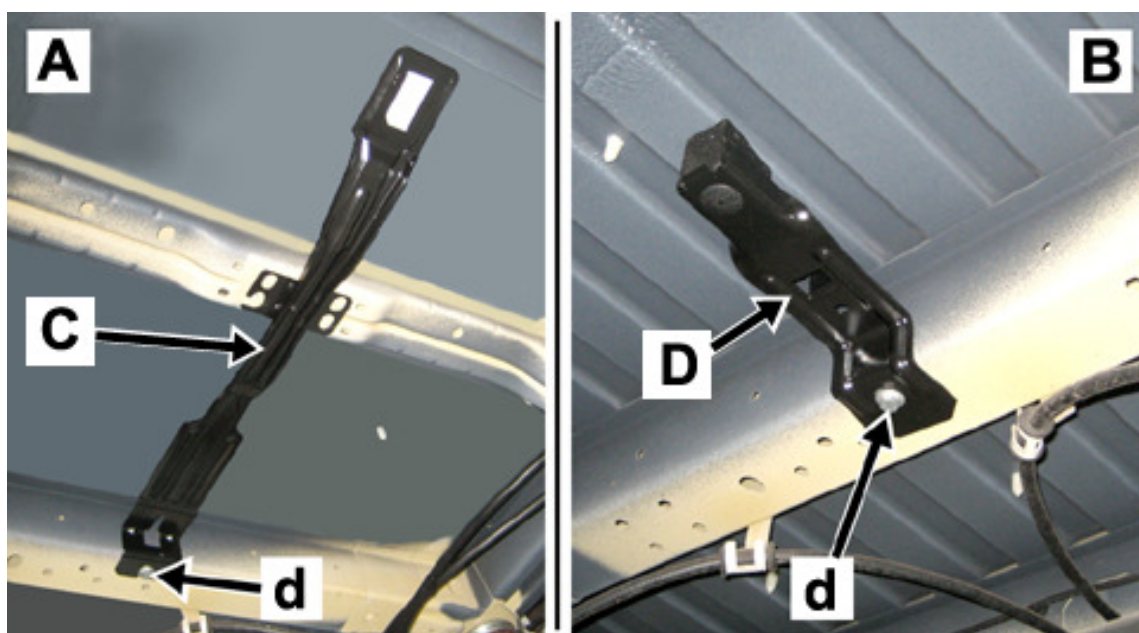
Fig. 2



Depending on the version, proceed as below described:

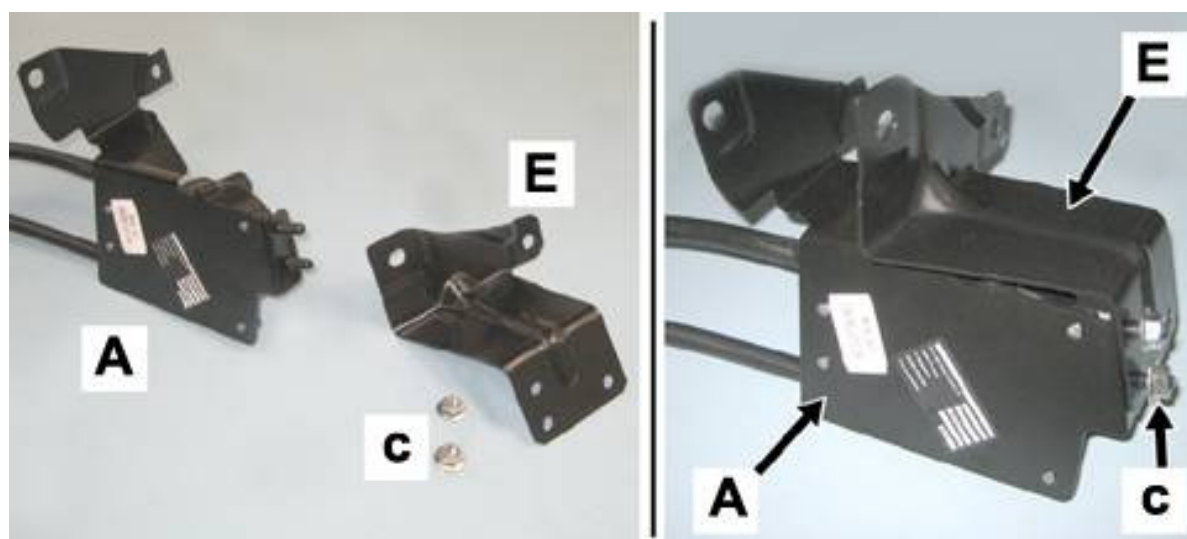
- **cab version** (detail A) place the bracket (C - Fig. 3) for spare wheel laying, centering it on the rib; then, secure it with the screw (d) of the kit.
- **van version** (detail B) place the bracket (D - Fig. 3) for spare wheel laying, centering it on the rib; then, secure it with the screw (d) of the kit.

Fig. 3



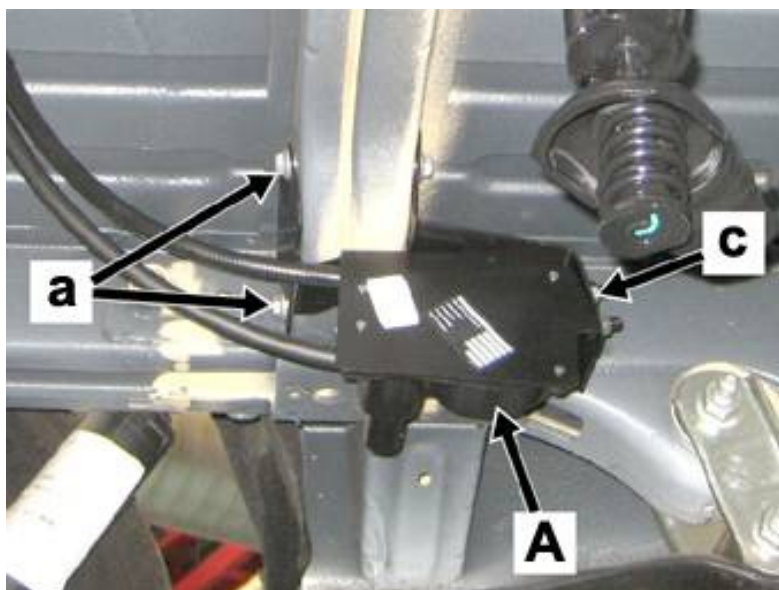
- Apply and fix, without tightening, with the two nuts (c - Fig. 4) from the bag, the fixing bracket (E) to the support device (A) on lifting mechanism side.

Fig. 4



- Position on the vehicle right side, in the point shown in Fig. 5, the support device (A), with the fixing bracket (E - Fig. 4) and secure it:
 - by the four screws (a) taken from the bag, tightening them to the torque of 2.5 daNm;
 - fully tighten the two nuts (c) fixing the bracket (E) to the torque of 2.5 daNm.

Fig. 5

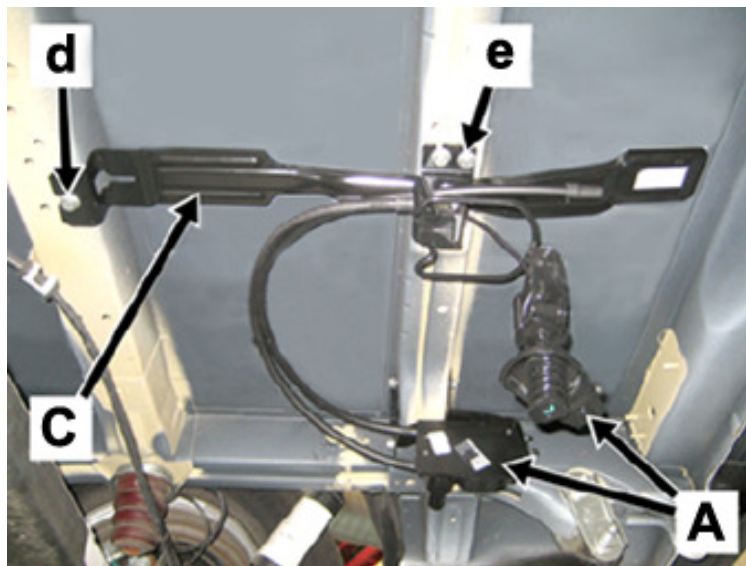


Depending on the version, complete the assembly of the wheel lifting and support device, proceeding as follows:

cab versions (Fig. 6):

- place the free end of the device (A - Fig. 6) on the crossmember, over the laying bracket (C) and tighten by four screws (e) taken from the bag ordered separately.
- Tighten all five screws: four screws (e) and one screw (d) to the torque of 2.5 daNm.

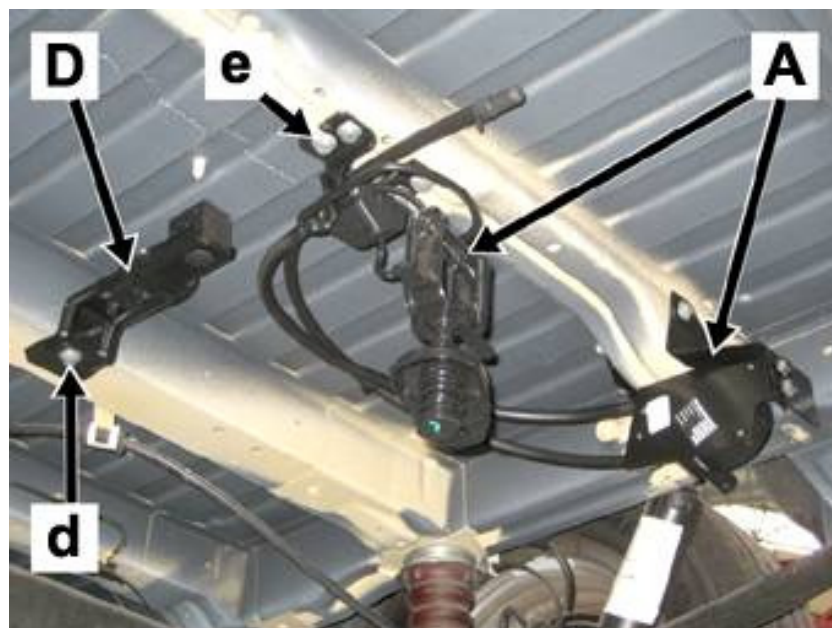
Fig. 6



van versions (Fig. 7):

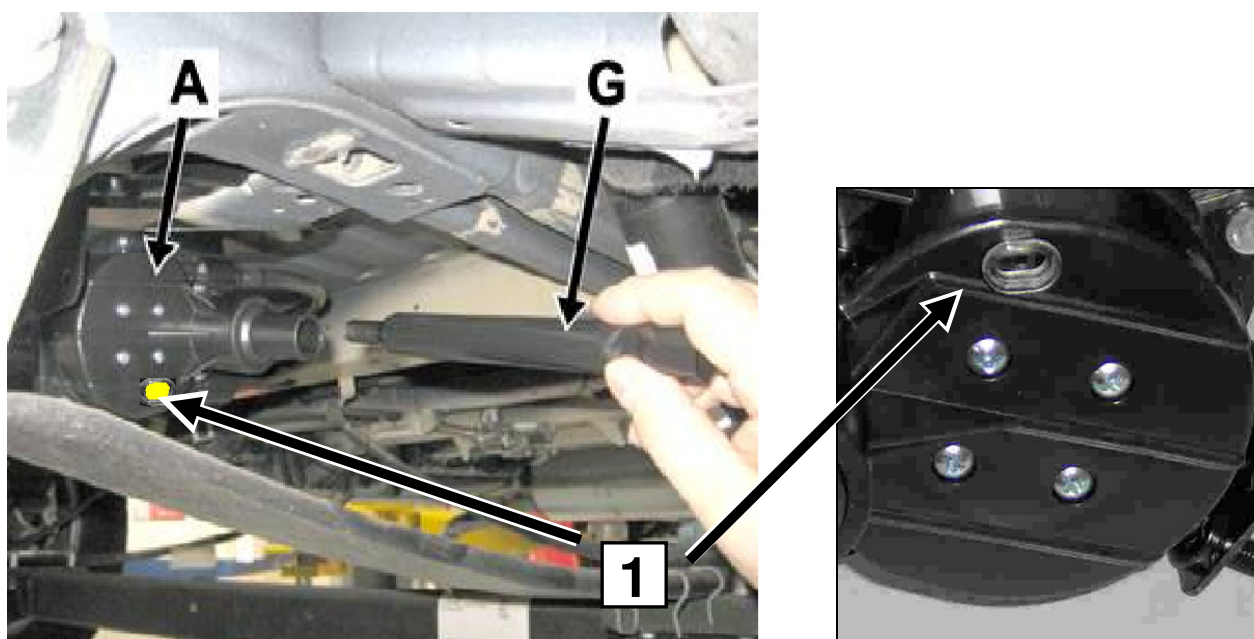
- place the free end of the device (A - Fig. 7) on the crossmember and tighten by four screws (e) taken from the bag ordered separately.
- Tighten all five screws: four screws (e) and one screw (d) to the torque of 2.5 daNm.

Fig. 7



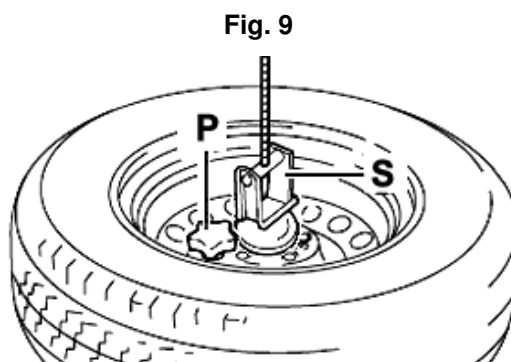
- Place the extension (G - Fig. 8) in the location on the control device (A) and, using the supplied wheel nut removal spanner, check their correct operation.

Fig. 8



At the end of the operation, lower the vehicle, then:

- take the spare wheel, secure it to the support (S - Fig. 9) and fasten it by the knob (P);
- fit the wheel removal spanner on the extension (G - Fig 8) and rotate it clockwise to lift the spare wheel, until it lays completely on the under-bench area.



WARNING

For vehicles with alloy rims, enter an alloy rim guard (bracket) on the wheel (see Parts&Service availability) to protect the rim from possible rubbing against the floor.

CAUTION

*At the end of the spare wheel lifting operation, keep the device tensioned (**do not twist, for whatever reason, the control spanner, nor to make the extension removal easier**) so that the spare wheel lays correctly on the brackets and does not swing.*

Check the correct fastening of the wheel as follows:

Find out the transparent opening (1 - Fig. 8) on the device (A - Fig. 8)

Check if there is a yellow spot inside the transparent opening:

- If there is a yellow spot, the assembly is compliant and the wheel is properly secured.
- If there is no yellow spot, or if it is partial, the assembly is not compliant, the wheel is not properly fastened and the spare wheel lifting procedure must be repeated until locating the yellow spot.

PRECAUTIONS

While changing one wheel, the spare wheel lowering operation must be made:

- only with the special spanner (wheel removal wrench + extension);
- compulsorily by hand (therefore without electric or power screwers or other tools);

PARTS AVAILABILITY

Description	Part	Quantity
Kit for van vehicles with 15" wheels	1370995080	01
Kit for cab vehicles with 15" wheels	1370996080	01
Kit for van vehicles with 16" wheels	1370997080	01
Kit for cab vehicles with 16" wheels	1370998080	01
Bracket for 15" alloy rim wheels	1363712080	01
Bracket for 16" alloy rim wheels	1363713080	01

Disposal of removed parts:

Removed part return required?:

Local scrapping with TZM certification